

Wattsmart[®] Program Idaho Annual Training







Agenda

- Introduction Program Changes
 - New Implementer/Program Administrator
 - Program Rebrand
- Program Overview
 - Wattsmart Business
 - Lighting
 - Non-lighting
 - Wattsmart Homes
 - Existing
 - New Construction
 - Wattsmart Marketing
- Comfort Ready Home (CRH) Program Overview
- Award Winners and Raffles

Program Changes

Wattsmart Business Implementer change







Program Implementers





Wattsmart Business Lighting and Non-lighting (prescriptive)



Wattsmart Business Managed Non-lighting



Wattsmart Business Agricultural and Industrial

Program Implementers



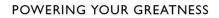


Wattsmart Homes Existing and Multi-family Wattsmart Homes New Construction

Program Changes

What does this mean for Wattsmart Business partners?

- Need to re-enroll in the Network
- New support Teams
- Name change from Vendors to Trade allies
 - Premium Vendor now known as Pro Network
- New Website for Trade Allies
 - Find a Trade ally Tool





Program Overview Wattsmart Business







Meet the Team



Tony Allen Vendor Support



Chase Harris Vendor Support

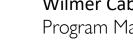


WATT

Molly Roth Associate Marketing Manager











POWERING YOUR GREATNESS



Sarah Fitzgerald

Marketing Manager

Alison Kilpack Project Coordination



Motivate through targeted offers

PRODUCT FLOW





Motivate through targeted offers

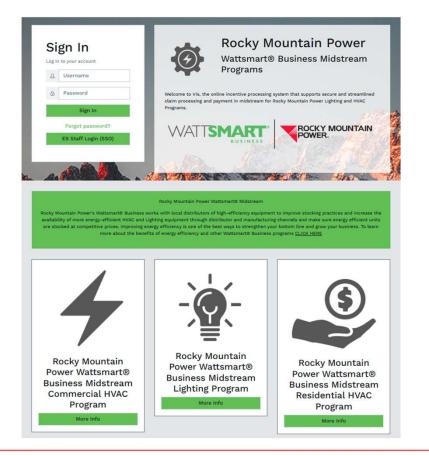
PRODUCT FLOW







New Midstream Process, Point of Contacts, and Software





IRIS KEY FEATURES:

- Options for individual or bulk claim entry
- Real-time payment and claim tracking features
- Participation dashboard for tracking sales and program performance
- Incentive and equipment lookup tool to check eligibility and rebate amounts

Small Business Enhanced



- Our SBE offering helps small business owners save money, time and energy when upgrading existing lighting systems to LED
 - Incentives cover up to 75% of project costs, up to \$5,500
 - Most projects involve re-lamping fluorescent tubes with LED tubes
 - In some cases, we will install new fixtures (exception required)
- Customers receive instant incentives and pay you 25% of the project cost. You receive the 75% on the back end after submitting the project
- Rate Schedules: 6, 6A, 23, 23A, 35, 35A



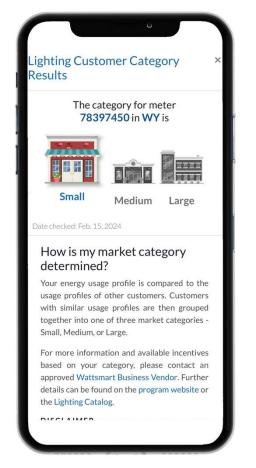


Small Business Enhanced

Need to verify a meter? Scan QR Code and bookmark this website.

https://verify.wattsmartbusiness.com/verify_customer/







Small Business Enhanced

Requirements for project submittals:

- Copy of the lighting tool (filled out)
 - Ensure there is no missing information in the customer info page
 - Project must meet cost-effectiveness standards (<=\$0.45/kWh)
- A signed General Application
- Invoice showing deduction for RMP incentive
- Incentive is required to be paid to vendor
- Spec sheets for equipment installed

What affects a project's CE (cost-effectiveness)?

Total Project Metrics	
9.05 yrs - SPB w/o Incentive (226 yrs - SPB w/ Incentive)	Review Needed (>8.0 yrs)
\$0.33 Cost/kW/h	Good (<\$0.35)
\$0.25 - Incentive/kWh	Review Needed (>\$0.20)

- Project costs.
 - CE is mainly dictated by the cost to install new fixture
- Hours of operation
 - Businesses with low hours of operation don't tend to yield a lot of savings





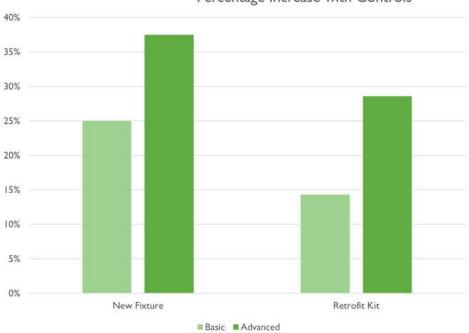
NLCs and ANLCs Pay More

New fixture:

- Advanced networked lighting controls \$0.22/kWh.
- Basic or networked lighting controls \$0.20/kWh.
- No controls \$0.16/kWh.

• Retrofit kits:

- Advanced networked lighting controls \$0.18/kWh.
- Basic or networked lighting controls \$0.16/kWh.
- No controls \$0.14/kWh







LLLC

- Install like a basic fixture.
- Install the right system so they have something to work with.
- Commissioning is tricky.
- There is support from manufacturer's reps.
- LLLC fixtures come with controls from the factory.



mage Courtesy of NEEA



Plug and Play Controls Ready

- Install like a basic fixture.
- Install fixtures that have an easy path for upgrades
- Commissioning is tricky.
- There is support from manufacturer's reps.
- Plug and Play Controls are simple to install







LLLC vs. Plug and Play Controls Ready

LLLC

- Customer knows they want controls
- Needs of the space may change
- Want an easy and packaged solution



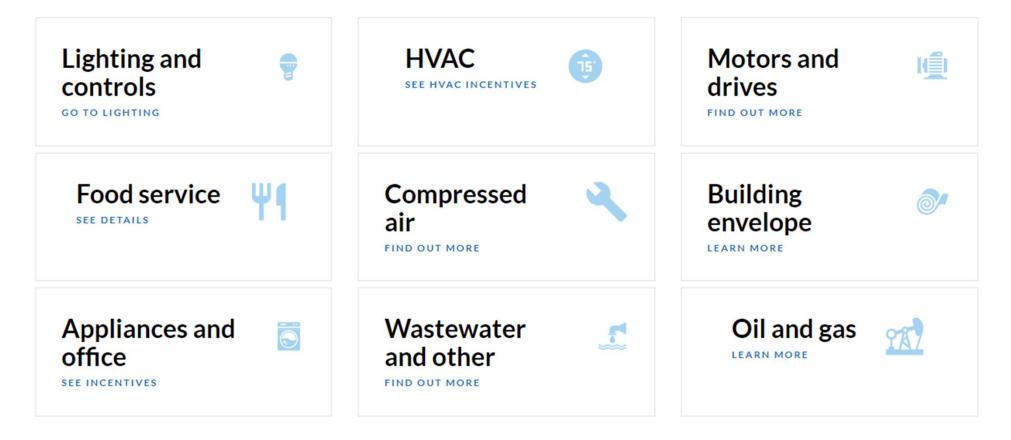
PLUG AND PLAY CONTROLS READY

- Customer isn't ready for controls today
- Needs of the space may change
- Are comfortable with a dynamic system that is build for their needs

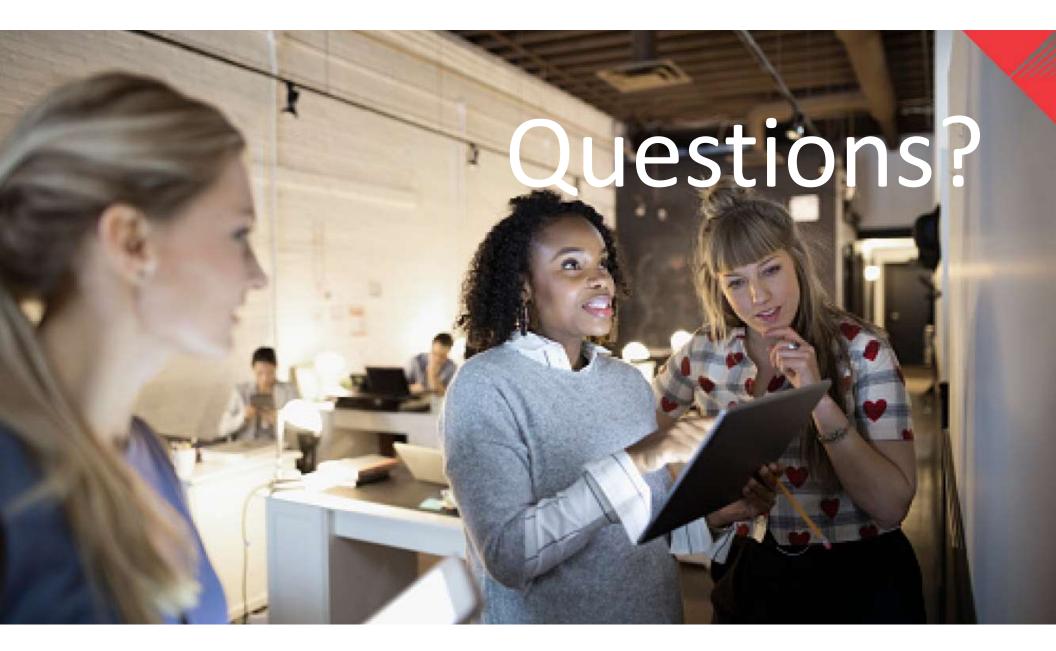


WATISMART

Wattsmart Opportunities









Popular Non-Lighting Projects

Incentives for Pumps, Fans, Doors and Forklifts

(Irrigation, Farm & Dairy, Refrigeration & More)



Avenly Reid Energy Efficiency Engineer



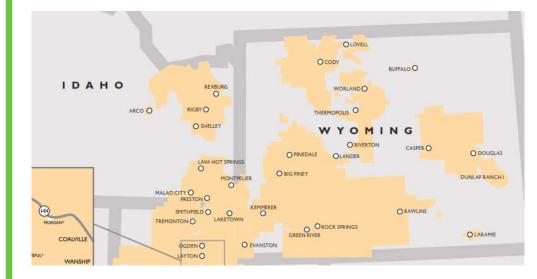


Wattsmart[®] Business How?

Call to confirm eligibility & discuss projects



AVENLY REID Avenly.Reid@CascadeEnergy.com (801) 383-2501







Wattsmart[®] Business Typical Incentive Categories





IRRIGATION

FARM & DAIRY



COMPRESSED AIR



REFRIGERATION & DISTRIBUTION





Wattsmart[®] Business Incentive Rates

Incentives paid to your customers based on the annual kWh energy savings of their projects

Capital Projects	ID	UT	WY
Incentive	\$0.15/ kWh	\$0.15/ kWh	\$0.10/ kWh
Cost Cap	70%	70%	70%
Payback Cap	1 year	1 year	1 year





Industrial Facilities (by a show of hands)

Refrigeration, Distribution and Storage

ADAPTIVE REFRIGERATION CONTROLS

- \$0.15 per kWh annual savings
- Evaporator fan cycling
- Defrost control
- Typical incentive 50% to 70% of cost



Refrigeration, Distribution and Storage

HIGH SPEED DOORS

- \$0.15 per kWh annual savings
- Typical incentive 25% to 50% of total cost

The space conditioning equipment on each side should be substantially different.

A couple of simple examples for circumstances where the door could be incentivized:

- An HSD separating a freezer and a dock or cooler in a cold storage. The refrigerant suction temperature serving the evaporators in each room is different (lower in the freezer).
- An HSD separating an air-conditioned space from outside.





Opportunities for VFD Incentive

COMMON VFD OPPORTUNITIES

- Pumps: water, glycol, slurry
- Dust collection: fans and blowers
- Evaporator, condenser fans
- Refrigeration compressors
- Dairy fans

REPLACE OLD DRIVES

- Over 15 years old, -or-
- End of life and never received incentive (any age)



Compressed Air Incentives

VFD AIR COMPRESSORS

- Up to 75 hp single compressor are eligible for post-install rebate
- Savings from \$1,500 to as much as \$9,000 / yr
- Incentive calculated at \$0.15/kWh of savings (caps may apply)









Wattsmart[®] Business Demystifying \$0.15 per kWh – Example Compressed Air

L/UL to VFD

25 HP	401	40HR 80HR		120HR		
%Capacity	Cost Savings \$/yr	Incentive \$	Cost Savings \$/yr	Incentive \$	Cost Savings \$/yr	Incentive \$
30%	\$389	\$1,459	\$778	\$2,918	\$1,167	\$4,377
50%	\$368	\$1,379	\$735	\$2,758	\$1,103	\$4,137
70%	\$210	\$786	\$419	\$1,573	\$629	\$2,359
90%	\$33	\$125	\$67	\$251	\$100	\$376

50 HP	40HR		2 40HR 80HR		120HR	
%Capacity	Cost Savings \$/yr	Incentive \$	Cost Savings \$/yr	Incentive \$	Cost Savings \$/yr	Incentive \$
30%	\$771	\$2,890	\$1,541	\$5,780	\$2,312	\$8,670
50%	\$729	\$2,732	\$1,457	\$5,464	\$2,185	\$8,196
70%	\$415	\$1,558	\$831	\$3,116	\$1,246	\$4,674
90%	\$66	\$248	\$132	\$497	\$199	\$745

	75 HP	40HR		40HR 80HR		120HR	
	%Capacity	Cost Savings \$/yr	Incentive \$	Cost Savings \$/yr	Incentive \$	Cost Savings \$/yr	Incentive \$
Г	30%	\$1,145	\$4,294	\$2,290	\$8,588	\$3,435	\$12,882
	50%	\$1,082	\$4,059	\$2,165	\$8,118	\$3,247	\$12,177
	70%	\$617	\$2,315	\$1,235	\$4,629	\$1,852	\$6,944
L	90%	\$98	\$369	\$197	\$738	\$295	\$1,107

ASSUMPTIONS

- Rated #acfm = 4 * #HP
- Operating and Rated pressure = 100 pisg
- Storage Volume gallons = 3 * #acfm
- No Eligible Costs or Payback Capping



Let's crunch some numbers

			_					
75 HP	40H	IR		80H	IR		120	łR
%Capacity	Cost Savings \$/yr	Incentive \$	Cos	st Savings \$/yr	Incentive \$	7	Cost Savings \$/yr	Incentive \$
30%	\$1,145	\$4,294		\$2,290	\$8,588		\$3,435	\$12,882
50%	\$1,082	\$4,059	1	\$2,165	\$8,118		\$3,247	\$12,177
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90%	\$98	\$369		\$197	\$738		\$295	\$1,107

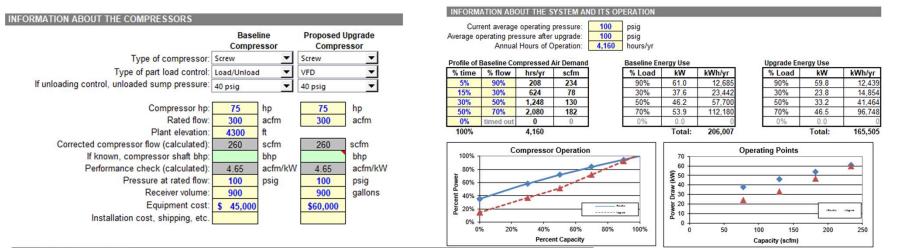
% Time	% Capacity	Cost Savings \$/ y	Incentive \$
50%	70%	50% × \$1,235	50% × \$4,629
30%	50%	30% × \$2,165	30% × \$8,118
15%	30%	15% × \$2,290	15% × 8,588
5%	90%	5% × \$197	5% × \$738
	Totals	\$1620	\$6075





Let's crunch some numbers

But What About the kWh?



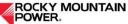
SUMMARY OF RESULTS

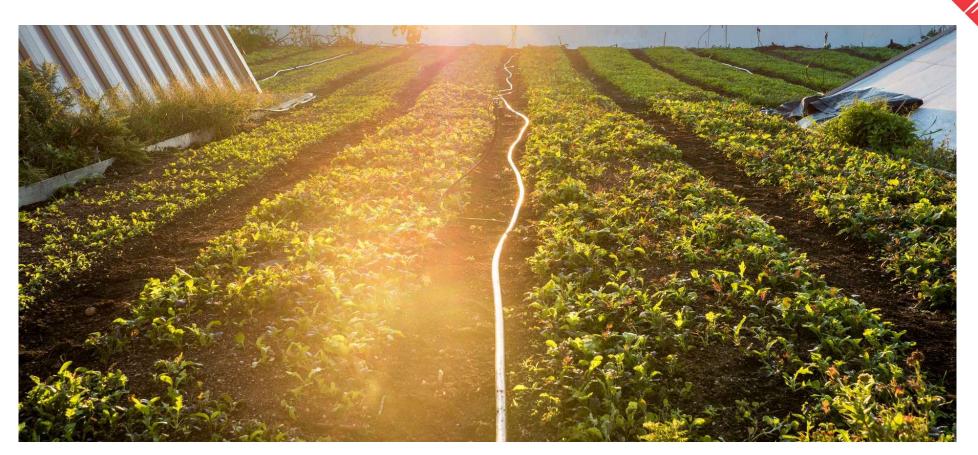
	Comp.	Dryer	Cooling Fan]
Baseline energy use:	206,007	N/A	N/A	kWh/yr
Upgrade energy use:	165,505	N/A	N/A	kWh/yr
Site energy savings:	40,502	N/A	N/A	kWh/yr

Total Basolino Energy User	206 007	k\/h/\/r
Total Upgraded Energy Use:	165,505	kWh/yr
K Enorgy equinge:	20%	KYYIN YI
Energy rate:	\$0.040	per kWh
Atolaca chergy cost.	¥1,020.00	per year

Total project cost: Baseline project cost:	\$60,000.00 \$45,000.00	
Eligible project cost:	\$15,000.00	
Esumated durity incentives: Net cost after incentives:		(41% of cost) (59% of cost)
Payback before incentives: Payback after incentives: NPV over 10 years:	9.3 5.5 \$3,585	years years







Agriculture (by a show of hands)



Wattsmart[®] Business Irrigation Pump Example – 40 hp Pump VFD

Pump sometimes serves 2 fields, sometimes only 1

Cost:	\$8,000	
Incentive:	\$3,954	(49% of cost)
Net Cost:	\$4,046	

Energy Reduction: 18,474 kWh/yearAnnual Savings:\$1,293 per yearPayback:3.1 years







Is a VFD Right for Your Pump?

- Is the pump oversized?
- Is it throttled?
- Is there more than one field?
- Pumping level in well varies?





Other Irrigation Upgrades

Туре	Price	Contraction of the
Sprinklers – rotators, spray-type, impacts replacing same design flow or less	\$2 each	
Nozzles, flow controlling nozzles	\$1.50 each	
Gaskets and drains	\$2 each	THE BUILD BOOK
Pivot sprinkler package	\$2 - \$7 per drop	

Wattsmart[®] Business Example – Regulators and Low-Pressure Sprinklers



Non-energy benefits – water savings, consistent watering, yield improvement

Replace 64 worn regulators & low pressure sprinklers on MESA with new regulators & sprinklers

Cost:	\$2 <i>,</i> 159
Incentive:	\$256
Net Cost:	\$1,903

Energy Reduction: 4,599 kWh/yearAnnual Savings:\$322 per yearPayback:5.9 years





Irrigation – Details

IMPORTANT RESTRICTIONS:

- Retrofit installations only not brand new systems which will have new components anyway. (Except VFDs – those can be on new systems. Note: Pivot Conversions)
- Incentives are limited to mobile systems wheel lines, hand lines, pivots, linears. Fixed-in-place systems are not eligible. (Except VFDs – those can be on fixed-in-place systems)
- 3. Incentive caps: 1 yr payback or 70% project cost (Pump VFD projects only)





Farm & Dairy Upgrades





Vacuum Pump VFD Retrofit Only \$165 per hp

Potato or Onion Fan VFD \$175/ fan hp



Milk Precooling with Well Water Retrofit Only \$0.15 per kWh annual savings

Heat Recovery -Refrigeration Units \$0.15 per kWh annual savings



Farm & Dairy Upgrades

- High efficiency circulating fans (Amount depends on fan diameter)
- High efficiency ventilation fans (Amount depends on fan diameter)
- Programmable ventilation controllers (\$20 per fan controlled)
- Chiller upgrade (custom projects, \$0.15/kWh annual savings)

EQUIPMENT TYPE	EQUIPMENT CATEGORY	MINIMUM EFFICIENCY REQUIREMENT	INCENTIVE
High Efficiency Circulating Fan (See note 2)	12-23" Diameter	Fan must achieve an efficiency level of 11 cfm/watt	\$25/fan
	24-35" Diameter	Fan must achieve an efficiency level of 18 cfm/watt	\$35/fan
	36-47" Diameter	Fan must achieve an efficiency level of 18 cfm/watt	\$50/fan
	≥ 48" Diameter	Fan must achieve an efficiency level of 25 cfm/watt	\$75/fan
High Efficiency Ventilation Fan (See note 2)	12-23" Diameter	Fan must achieve an efficiency level of 11 cfm/watt	\$45/fan
	24-35" Diameter	Fan must achieve an efficiency level of 13 cfm/watt	\$75/fan
	36-47" Diameter	Fan must achieve an efficiency level of 17 cfm/watt	\$125/fan
	≥ 48" Diameter	Fan must achieve an efficiency level of 19.5 cfm/watt	\$150/fan



Energy Management Projects

LOW & NO-COST PROJECTS

(\$0.02 per kWh Energy Savings)

- Compressed air discharge pressure reduction
- Setpoint adjustments
 - Fan speeds
 - Pump pressure
 - Idle time
- Pump reconditioning and impeller changes







WATTSMART

Irrigation Incentive Application - Idaho

To apply for Wattsmart Business incentives:

- To apply for viacuumat summes incrementaria.
 10. Review the masure discriptions below to ensure that equipment mests eligibility criteria.
 2. Purchase and install equipment. Complete and sign this application form (front and back). Attach a copy of innoice(y) or all sercept(p). All one statch either a copy of a recent Rocky Mountain Power bill or write account number or meter number in the space below.
 1. Tax, mail or email this form together with RS Form VA's to the address shown at and of form within six months of equipment purchase. Please allow 6 weeks for delivery of check.

The incentive check will be issued to the Participant name given below unless a third-party payment release is completed and submitted with this application. If you wish the incentive check to be made out to a third party, strach the completed third-party release and check here:

Send completed application by mail, fax, or email to: Email wattsmartbusiness@rockymountainpower.net Mail Wattsmart Business 2162 West Grove Parkway, Suite 210 Pleasant Grove, UT 84062 Fax 503-282-0177

ROCKY MOUNTAIN

For information or assistance with this application.

please call 801-642-4471

PARTICIPANT INFORMAT	and the second second					HY) []	Customer LI El		User Li h	tolity Owner		
Participant name (if account holder,	if account holder, name on Rocky Mountain Power bill): Contact: Title:											
Contact cell or telephone:		Fax:				Email:						
Mailing address:		19.		-	City:			State:		Zip:		
PROJECT SITE INFORMAT	ION w	here items are inst	alled									
Address where items installed.					City:			State		Zip:		
					1000				-	2		
Field name or #:	Acres	Crop (current year	3:			Installa	tion date:	Des	ser:			
Account # or meter # where instal	ed P	Amp electrically driven?	Pump	hp:	Water	source:	Pump type:	- 1	System type:			
	-				Gurface Veet		Carnethagal		Wheeline 🛛 Prot or Line			
	1	3 Yes □ No			13,996		L) Turtitre		L) Pland line	L1 Formate	C Fortuble Pfain L	
or hand line system. Fixed Equipment has been install Application is submitted w	ed at th ithin 6 n	e site identified above nonths of purchase.	e.		Incentiv on the	es have n affected is	an those being r tot been receive rrigation system	d for the (s) in the	ese compo e past 5 ye			
For Wheel lines, Hand	Lines,	Incentive De		_	s - Retr	ofit On	y (not New (onstr	Oty	Incentive	Tot	
I. New rotating sprinkler	replaci		07/200.00	100	ating spin	older			4.1	\$0.50	5	
2. New impact sprinkler (including nozzle) replacing worn or leaking impact sprinkler							-	50.50	5			
3. New nozzle replacing wo									-	\$1.50	5	
4. New gasket replacing lea							or riser cap (de	ome disc	3	\$2.00	\$	
5. New drain replacing leak	ing drain	n								\$2.00	s	
6. Cut and press or weld pip	e repa	ar of leaking wheel li	ne, han	nd line	or port	ible main	line			\$8.00	\$	
7. New or rebuilt wheel lin	e level	er replacing leaking o	or malf	functio	oning leve	ler				\$1.00	\$	
Sprinkler Packages for	Pivots	and Linears - Re	etrofi	t On	ly (not	New Co	instruction),	per dr	op			
8. Replacement - High Pre	ssure (l	impact Sprinklers)			040.5			· · ·		\$7.00	\$	
9. Replacement - MESA (*	1id-Elev	ation Spray Applicatio	(nc							\$4.00	\$	
10. Replacement - LESA/LE	PA/MDI	(Low-Elevation Spra	y or Pr	recisio	и Аррба	itian)				\$2.00	\$	
11. Upgrade - High Pressure (Impact Sprinklers) to MESA							\$7.00	5				
12. Upgrade - High Pressure (Impact Sprinklers) to LESA/LEPA/MDI							\$7.00	\$				
13. Upgrade - MESA to LESA	A/LEPA/	MDI								\$5.00	\$	
For Any Type Irrigatio	n Syst	em - Retrofit or I	New	Cons	tructio	n,			10	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -		
 Irrigation pump Variable Incentive is paid at the rate of \$0. Incentive is capped at 70% of proj 	15 per k	Wh of annual savings. Pl	ease cal	Il for a able to	ssistance	with incent	ive determination	lo		\$0.15		
payback below one year. Energy s	wings an	d costs are subject to Pi	acific Po	owar a	pproval.	a 61				per kWh	5	

p. 1 of 2

art is registered in U.S. Paters and Trademick Office

V 10/1/2023 Effective: 01/01/2021

Application Process

- 1. Call to confirm eligibility
- Complete application (paper or online) 2.

Incentives for Common Upgrades

- 3. Purchase equipment
- 4. Send in a copy of invoices or receipts

Incentive checks are mailed ~4 weeks after your installation is complete and the necessary information has been received by our team









General Application

PARTICIPANT INFO	MATION				
(Check will be issued to the part Participant is (check all that a		listed below unless the payment release lity owner 🔲 Tenant/Electricity		led out)	
Participant business name (as shown	on IRS Form W-99.				
Mailing address:		City	Statut	zape	
Contact name:		Cantact tille:			
Contact telephone mamber:	Call number:	Contact email add	ll an		
PROJECT SITE INFOR	MATION				
Facility address:		City	State	Zip	
Commercial/industrial electric accou			Rate Schedule:	Rate Schedule:	
Electric meter number - seven or eigh digits: (1/ multiple meters at site only enter one)		Customer name: (As she	wn on hill)		
Please provide a description of your p Lighting Hermiti Listed Equipment Incentives New Construction Other or Energy Management in Other	Additional project inform	nation: (scope and schedule)			

INCENTIVE ASSIGNMENT (Complete only if incentive is to be assigned to someone other than participant above)
Check should be made not us

Multing address
City
City
Contact hampe
Contact hampe
Contact helphone:

APPLICATION ACKNOWLEDGEMENT

By my signature below, I certify that all information provided for participation will be accurate including but not limited to supplemental material and claims of participant and equipment information. I confirm I have read, understand and agree with the <u>terms and conditions</u> and agree to be bound by them. I authorize RecKey Mountain Power to provide my electric account information, this application and the attached W-9 to consultants associated with the Wattsmart Business program.

Signatory	on in head in	1.	Sec.	(m) or a start of	main fi	
orgnatory	name	c.	nne	piease	printj	

Participant signature

Effective 10/01/2018; v.09/23/2019

Wattsmart is registered in U.S. Patent and Trademark Office.

Date

Custom Project Process

Call to confirm eligibility & discuss project details

Avenly Reid

Avenly.Reid@CascadeEnergy.com

(801) 383-2501



Questions?

Avenly Reid

Avenly.Reid@CascadeEnergy.com

(801) 383-2501





Marketing Simplified: The Key to Connecting With Customers







Marketing Is Easy as 1-2-3





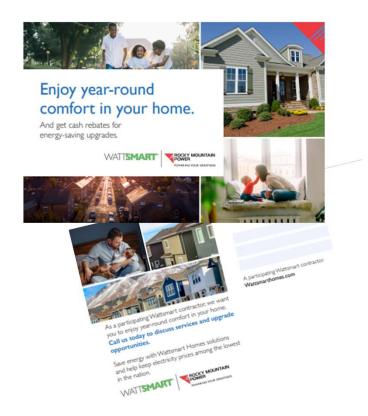
A Little Marketing Can Go a Long Way





Flyers, Cards, Handouts

- Materials that can be left behind with customers:
 - Program offers
 - Energy-efficient equipment
 - Benefit to upgrades
 - Case study/real-life example
- Minimal cost
- Helpful reminder
- Allows time for customer consideration





Handouts – How to

- Many have been created already and are available to print.
- If one doesn't exist, share your idea for a handout with your outreach person.
- The marketing team can help make it happen!



By shifting from propane as your home's primary heating source to a heat pump, you'll save money and enjoy a wide range of benefits.



Reduced energy costs

Your new dual fuel heat pump is significantly more energy efficient than a propane system alone because it transfers heat rather than generating it from combustion. This efficiency leads to lower energy bills, as the cost-effectiveness of a heat pump can far outweigh propane's fluctuating fuel prices. Over time, hears savings can add up. According to our engineering calculations, you could see as much as a 40% reduction in your healing costs.

Dependable comfort

Propane systems are often associated with uneven temperature swings. When properly sized and installed, a heat pump will provide consistent and even heating throughout your home. Your heat pump ramps up more slowly than a propane fumze, providing, lust the heat needed at lower speeds, resulting in: The elimitation of hot and cold spots. A quieter, more peaceful environment.

Because a heat pump also cools your home in the summer, it offers year-round climate control.

Ease and convenience

Your new heat pump takes advantage of your existing ductwork, and the electricity delivered to your home. While propane may remain your heat pump's coldweather backup energy source, you will need much less of it. This allows you to: - Fill the tank less often.

Fill the tank less often.
Cut down on the hassle of order and delivery.

Higher indoor air quality

A duel fuel heat pump circulates the air inside your home longer than a furnace. This takes advantage of the heat pump's filter to:

Capture dust, pollen and other allergens.
 Provide cleaner indoor air.

Create a healthier living space.
 Thanks to your valuable heat pump investment, you

Id spots. healthier home.

> For more information, WattsmartHomes.com/heat-pu

WATTSMART



Giveaways – Help Keep You in Mind

- Thoughtful or practical items that will be used or enjoyed:
 - Magnet or sticker
 - Pens, pencils
 - Koozie or cup
- Minimal cost
- Helpful reminder to contact you when they are ready to move forward





The Power of a Referral



- Customers making an expensive, long-term purchase need to be comfortable.
 - Hearing from a friend, neighbor or community member sets them at ease.
 - Advertising helps you develop name recognition.
 - Think about the research you do when making a high-ticket purchase.
- No cost. Do a good job then ask customers to recommend you.
- Offer a referral coupon or incentive.

WATTSMART

Become Memorable

- Do local advertising to increase name familiarity.
- Support local events, sports teams and/or a charity/fundraiser.
- Provide occasional donated time with media coverage.
- Host a food, coat or blood drive.
- Send employees into the community for a giving-back day of service (and media coverage).





O BRIESTRONGERTHANCANCER



Your Marketing Endeavors

- Do you advertise anywhere?
- Do your vehicles include contact info and a recognizable logo?
- Do you have an online presence?
 - Website (kept current)
 - Facebook/Instagram/Twitter (X)
 - YouTube
- Do past customers have something from you to easily refer others?
 - Business card
 - Magnet
 - Referral coupon







What Wattsmart[®] Marketing Offers

- Accompany you on in-person visits
- Listen together to customer needs and help you address them

https://rmpwbvn.iged.online/index

- Provide
 - Printed materials to leave behind
 - Links to info on our website
 - Money-saving programs
 - Online training



Q OWERING YOUR GREATNESS Course Catalog Contact Signup Login → WATTSMART Sign Np Today Learning Cent CATEGORIES Se Name ⊞ ⊞ RMP / Battery Storage RMP / Business Skills (2) RMP / CEA (1) RMP Lighting Products Safety Concerns and Valid Certifications (MAPAGE) RMP / Electric Vehicl ... ow to identify fraudulent UL labeled products in a global economy. This course provides an overview of the RMP / Incentive Progr... (rent problem and how you can safeguard your practice in lighting to protect your customers. As of RMP / Lighting (9) 2025 we are no longer. RMP / Lighting Contro. RMP / Smart Buildings (1 PMP / Water Heaters /11 RMP / Wattsmart Busin... (RMP Intro to LED Dimming and RMP Residential / HVA... (5 ATTSMART etion time: 1 hr, audio available) CEU: 1.0 Course Description: The con and lighting control systems offers num ous benefits to the end user. Not only can controls

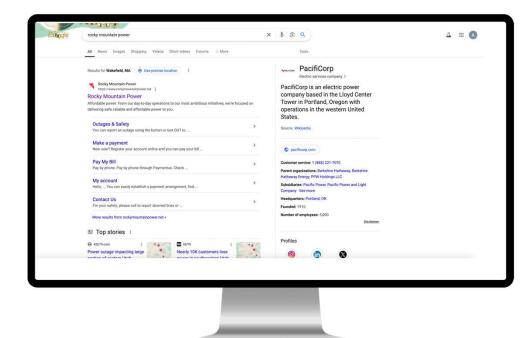
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Examining, Building and Expanding Your Online Presence



Look at Your Online Presence

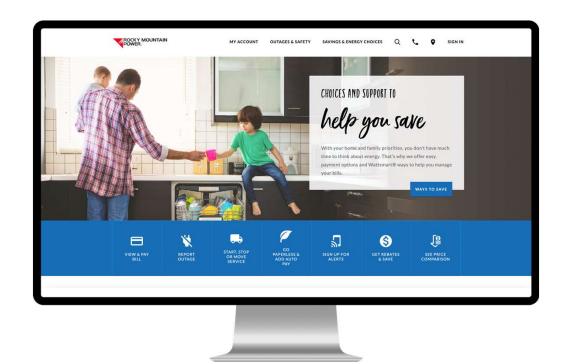
- "Google" your business and see what comes up.
 - Are there online reviews?
 - Is your business hard to find?
 - Do other similar businesses come up before yours?
- Look at competitors online.
 - Imagine you are a customer doing research.
 - Copy what they do well.





Fresh and Current Website

- Make obvious to visitors
 - Services offered
 - Areas served
 - How to contact
 - Reviews or ratings
 - Community involvement
- Also important
 - Visually engaging
 - All links in working order
 - Updated regularly
 - Organized logically
 - Accreditations and certifications







Website and Socials

Reduce customer uncertainty.

- Share customer testimonials.
- Provide success stories.
- Show community involvement.
- Feature customer-facing employees.
- Include company background.
 - Family-owned
 - Years of experience
 - Years in the community
 - Current on latest technology
- Mention you are a participating Rocky Mountain Power contractor on your website!



...

Rocky Mountain Power was proud to support and attend the Heritage Builders 2025 Black History Program over the weekend!



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Monitor Business Reviews

- Google
 - https://support.google.com/business/answer/ 3474122?hl=en
- Yelp
 - https://business.yelp.com/resources/
- Trustpilot
 - https://business.trustpilot.com/
- Thumbtack
 - <u>https://www.thumbtack.com/</u>
- Angi, Inc.
 - https://www.angi.com/

Angi

Interior Exterior Lawn & Garden More Articles & Advice

Angi / Local Reviews / Electricians / UT / Salt Lake City / Salt Lake City Electricians

Find top-rated Pros in your area Enter a zip code and get matched to businesses near you.

Not Angi Approved

Rocky Mountain Power

**** 5.0 (1)

Electrical, Energy Efficiency Auditing

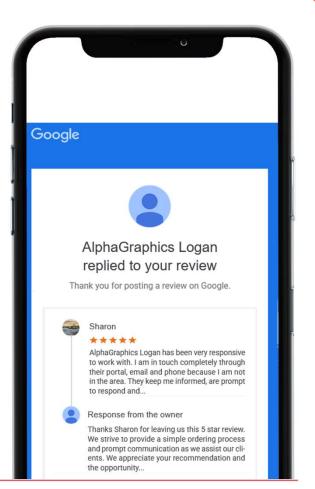


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Enter

Encourage Business Reviews

- Ask how the customer heard about you.
 - Track results so you know where to focus.
- Follow-up afterward to ensure satisfaction.
 - Address any issues to leave the customer 100% happy.
- Ask happy customers to give an online review.
 - Provide a link to a review page.
 - Offer a discount/reward for an honest review.



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Social proof





Marketing / Website Examples

Is this effective? You decide.



Drains by James

- Radio spots
- Website
- Mascot
- Slogan

Plumr

TJM Plumbing



WATTSMART

The Power of Wattsmart Co-branding

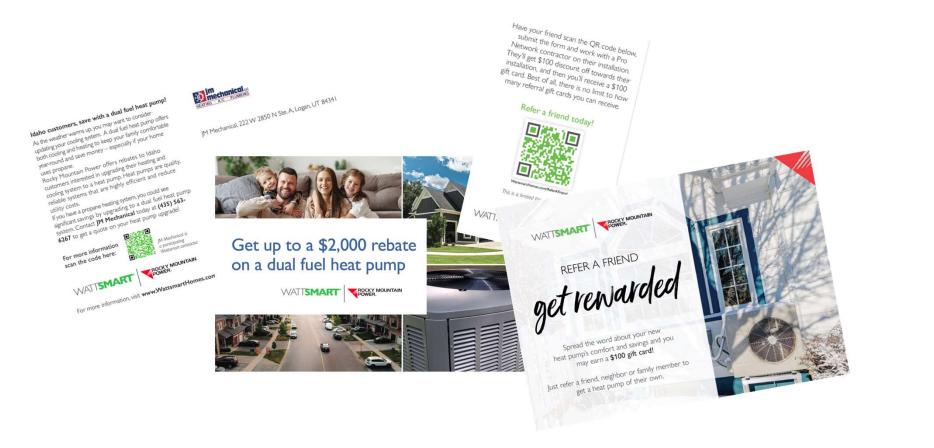




Utilize Your Rocky Mountain Power Relationship







Leave-Behind Cards and Mailer

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Case Studies, Success Stories

"Had a great experience. The application process was easy and fast. Reimbursement was instant. Thank you for making it easy."



"Everyone we dealt with was cordial, helpful and experienced. Everything was excellent."



"I want to thank you for helping me save on my energy bill."

CUSTOMER SAVINGS

 Annual Energy Savings:
 217,904 kilowatt-hours

 Annual Cost Savings:
 \$28,690

 Total Project Cost:
 \$123,620

 Wattsmart Business Incentive:
 \$86,390

 Net Cost to the Customer:
 \$37,225

ABOUT STAR FOUNDRY

Renowned for exceptional craftsmanship, Star Foundry is both a foundry and a custom machine shop. For more than 50 years, the company has met the demands of many industries through a wide variety of castings and alloys.



Lighting Project Before & After

PROJECT DESCRIPTION

Star Foundry worked with Rocky Mountain Power's Wattsmart Business Program and DiVi Energy on energyefficient upgrades to their lighting, which will save an estimated \$28,690 in annual energy costs.

DIVI Energy provided a lighting assessment and offered an in-house payment plan, making it easy for Star foundry to move forward with the upgrades.

Lighting Upgrade Star Foundry Case Study



Star Foundry, premium Wattsmart Business vendor

ACTION TAKEN

DW Energy managed all the incentive paperwork and inspections, and the company's electricians installed Star Fourdry's lighting upgrade. The new LED lighting and smart controls resulted in quickly noticeable power savings. The Rocky Mountain Power incentives slashed the total project cost from \$123,620 down to \$37,235. This cut three years off the simple payback, making Star Foundry's lighting project pay for itself in just over a year.

The impacts reach beyond long-term financial gains, however. Employees at the company appreciate the increased light levels where they work and are grateful that the smart controls eliminate the need to constantly cross the facility to turn lights on and off.

"DiVi is a true turnkey company that took care of everything. The incentive was really strong, and we have noticed significant power savings."

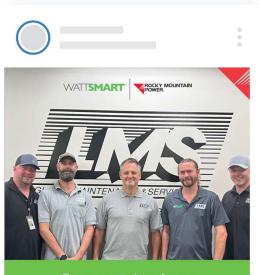
- Customer Title

CONTACT US TO LEARN MORE Phone: 800-222-4335

Email: WattsmartBusiness@RockyMountainPowernet
Online: WattsmartBusiness.com



Social Media Posts

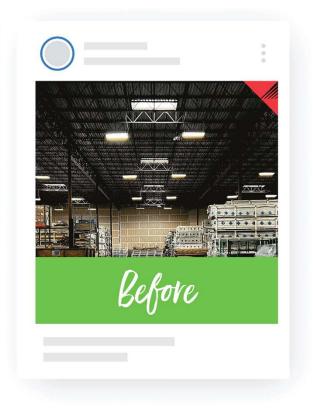








Before







Wattsmart® Pro Network Trade Ally Features

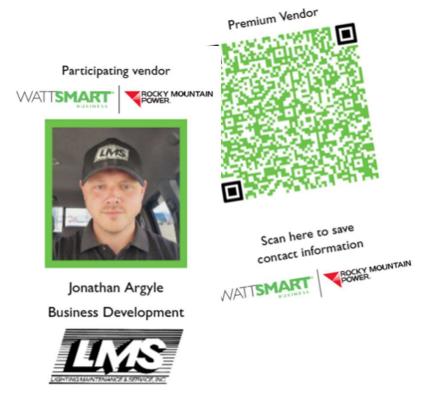






Identity Badge







Yard Signs Referral Program





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Any questions?

It's time to put what you learned into *action*!



Wattsmart Homes 2025 Residential Overview







Program Objectives

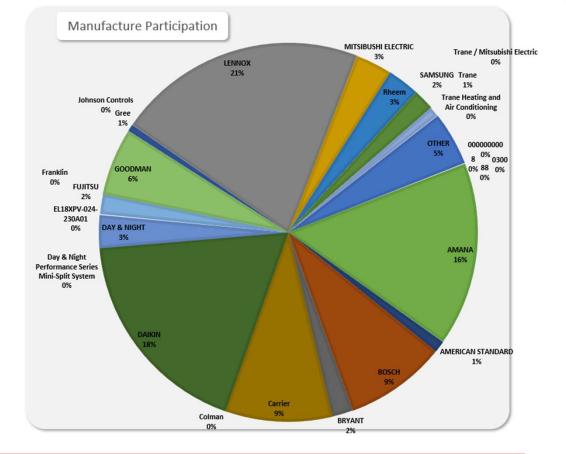


CASH FOR KWH REDUCE CONSUMPTION REDUCE LOAD ON GRID



2024 in Review

- \$4,201,200 dispersed overall
- 12,248,068 kWh saved overall
 - 8,875 metric tons of CO2
 - 22,600,847 miles driven
 - 2,529 homes electricity/1yr
 - 9,858,539 lbs. of coal
 - 0.75 days of coal power plant
- 45% increased heat pump adoption in Idaho



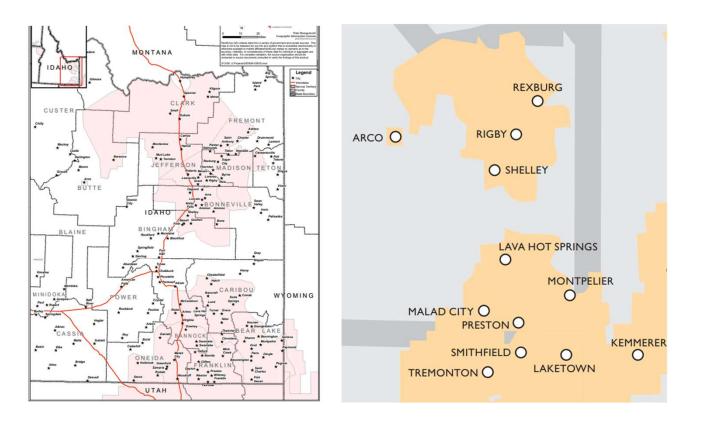
WATTSMART



Service Area

Qualified Properties

- Existing residential
- Multifamily





Equipment	Customer Rebate	Trade Ally Rebate
DUAL FUEL HEAT PUMP Natural Gas and Propane are eligible fuel sources		
Dual fuel heat pump - AHRI rated (8.5 HSPF2, 15.2 SEER2) > with minimum 80 AFUE furnace	\$2,000	\$300
Dual fuel heat pump - AHRI rated (7.5 HSPF2, 14.3 SEER2) > with minimum 90 AFUE furnace	\$2,000	\$300
Dual fuel heat pump - non AHRI rated Minimum 80 AFUE furnace with a heat pump	\$1,000	\$50
DUCTLESS HEAT PUMP (MINI SPLIT)		
Single-head ductless heat pump (8.1 HSPF2 /16 SEER2)	\$1,000	\$100
Multi-head ductless heat pump (8.1 HSPF2 /16 SEER2)	\$1,500	\$100
Supplemental ductless heat pump (8.1 HSPF2 /16 SEER2)	\$600	\$100
GROUND SOURCE HEAT PUMP		
Ground source heat pump conversion (3.5 COP, 16.1 SEER)	\$2,500	\$500
Ground source heat pump upgrade (3.5 COP, 16.1 SEER)	\$1,500	\$500
HEAT PUMP WATER HEATERS		
Heat pump water heater tier I	\$400	\$200
Heat pump water heater tier 2 and above	\$550	\$150
HEAT PUMP		
Air source heat pump upgrade Cold Climate heat pump (8.5 HSPF2, 16 SEER2)	\$450	\$50
Air source heat pump conversion tier I (7.5 HSPF2, 14.3 SEER2)	\$650	\$100
Air source heat pump conversion tier 2 (8.1 HSPF2, 15.2 SEER2)	\$650	\$100
Air source heat pump conversion Cold Climate heat pump (8.5 HSPF2, 16 SEER2)	\$650	\$100
CENTRAL AIR CONDITIONERS		
Central air conditioner ((Minimum 15.2 SEER2)	\$75	\$25
OTHER EQUIPMENT		
Smart thermostat - multifamily electric heated	\$50	N/A
Smart thermostat - single family electric heated	\$100	N/A
Smart thermostat - single family electric cooled	\$50	N/A
Amazon smart thermostat - electric heated	\$40	N/A
Line voltage thermostat, tier I	\$30	N/A



Qualified Equipment

- Categories of Rebates
 - Appliances
 - Weatherization
 - Smart accessories
 - Heating & cooling

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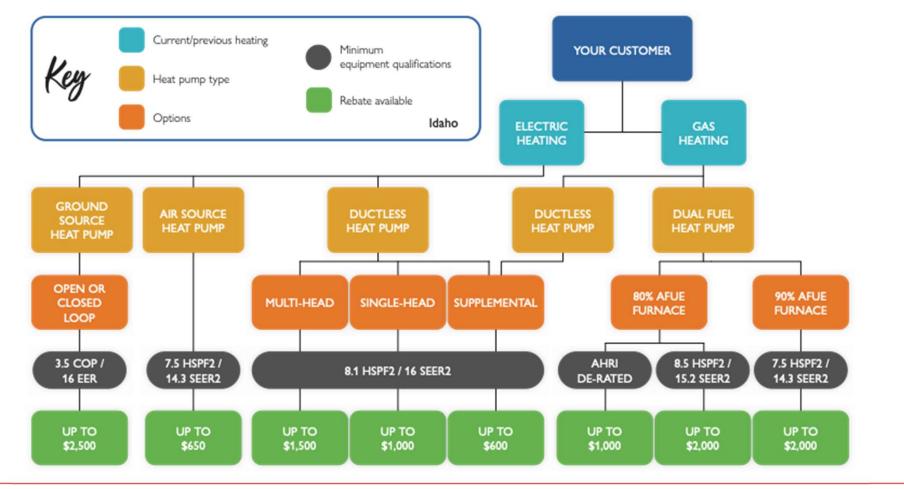


Qualified Equipment

Equipment	Customer Rebate	Trade Ally Rebate
DUAL FUEL HEAT PUMP Natural Gas and Propane are eligible fuel sources		
Dual fuel heat pump - AHRI rated (8.5 HSPF2, 15.2 SEER2) > with minimum 80 AFUE furnace	\$2,000	\$300
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Supplemental ductless heat pump (8.1 HSPF2 /16 SEER2)	\$600	\$100



Choose THE RIGHT HEAT PUMP FOR YOUR CUSTOMER: FOR RESIDENTIAL USE



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WATTSMART



Weatherization

Windows

Product	U Factor	Customer Rebate
Tier 1 – electric heating	0.23 - 0.30	\$1.00 / sq. ft.
Tier 2 – electric heating	0.22 or less	\$3.00 / sq. ft.
Tier 1 – electric cooling	0.23 - 0.30	\$0.10 / sq. ft.
Tier 2 – electric cooling	0.22 or less	\$0.50 / sq. ft.

Insulation	Insulation Type	Electrically heated	Electrically Cooled	Pre R-Value	Post R-Value
	Attic	\$0.50 / sq. ft.	\$0.10 / sq. ft.	<u><</u> R-19	R-49
	Wall	\$0.65 / sq. ft.	\$0.10 / sq. ft.	NONE	R-13
	Floor	\$0.65 / sq. ft.	\$0.10 / sq. ft.	<u><</u> R-11	R-30

Air Sealing	Rebate	Pre ACH50	Post ACH50
	\$0.10 / sq. ft.	<u>></u> 9	<u><</u> 7





Tax Credits

Qualified Equipment

- Heat pumps (18 SEER2)
- Furnaces
- Water heaters
- Central air conditioners
- Insulation
- Windows

Stack all incentives!

Form 5695

Internal Revenue Service Name(s) shown on return **Residential Energy Credits** Attach to Form 1040, 1040-SR, or 1040-NR.

Department of the Treasury Go to www.irs.gov/Form5695 for instructions and the latest information.

Attachment Sequence No. 75 Your social security number

OMB No. 1545-0074

2024

Residential Clean Energy Credit (See instructions before completing this part.) Part I

Note: Skip lines 1 through 11 if you only have a credit carryforward from 2023.

Enter the complete address of the home where you installed the property and/or technology associated with lines 1 through 4 and 5b. For more than one home, see instructions.

Numbe	r and street	Unit no.	City	or town	l,	State	ZIP code
29	Heat pumps and heat pump water heaters; biomass stoves						
а	Enter the cost of electric or natural gas heat pumps		•		29a		
b	Enter the cost of electric or natural gas heat pump water	heaters .			29b		
c	Enter the cost of biomass stoves and biomass boilers .				29c		
d	Add lines 29a, 29b, and 29c				29d		
u							

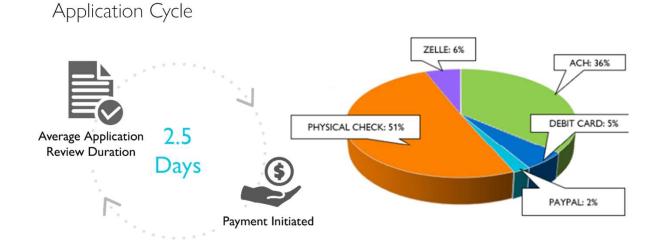




Payments – Customer / Trade Ally

• Process

- Timeline
 - Your rebate will be issued within 14 business days after we review and approve your application.
 - Missing information may delay processing and delivery.
 - ACH Payments





Information Needed

- Invoice
 - Model numbers
 - Serial numbers
- AHRI Certificate (if applicable) (Air Conditioning, Heating, and Refrigeration Institute)







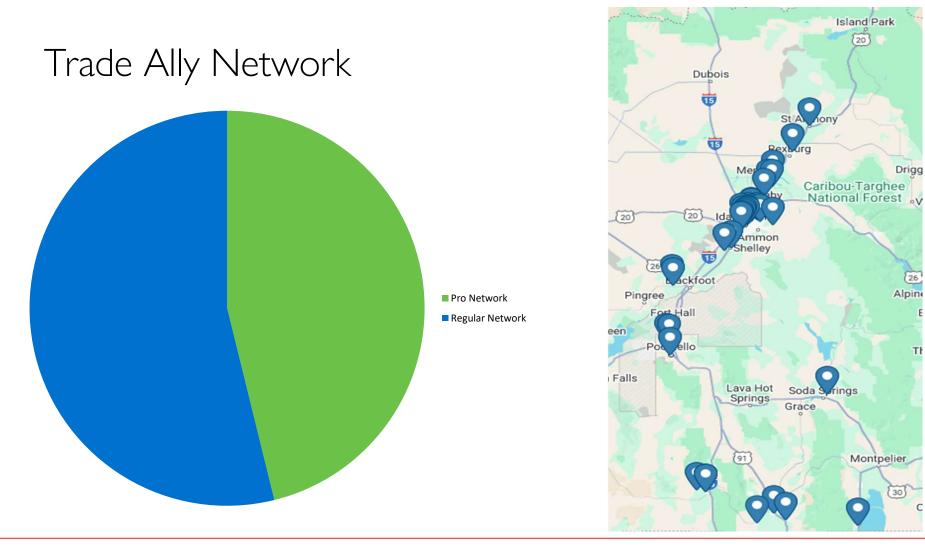


Application Submission

- Submission by
 - Customer
 - Trade ally
- Submit for your customer
 - Convenient for customer
 - Saves customer time
 - Saves you time

	User Name (Email Address)			
Don't have a rebate account?	User Name			
Create a new Customer rebate account	Password			
reate a new Trade Ally rebate account	Password			
	Log in			
	Forgot password?			





Island Park

20

Drigg

26

Th

Alpine

POWERING YOUR GREATNESS

Montpelier

30

rings

WATT**SMART***





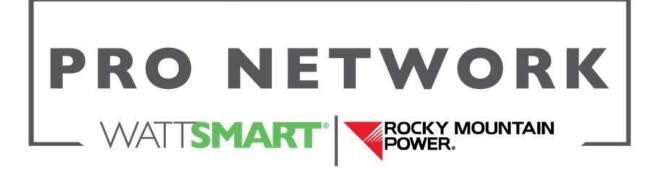
- Priority Rocky Mountain Power focus and vendor spotlights
 - e.g., website, social media, radio, TV
- Exclusive local marketing opportunities
- Printed certificates
- Lead generation through our energy assessment program

QUALIFICATIONS

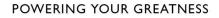
- Lead with heat pumps
- Program growth
- Submission of load calculations
- Resolution of missing information
- Project submittal for customers
- Premium customer satisfaction







Recognition































Thank You

WATTSMART

Trade Ally Training

- Not a trade ally but want to be
- Interested in being a part of the Pro Network
- Learn how to submit for your customer
- Up-to-date information on qualified equipment
- AHRI



2025 Updates

HEAT PUMPS

- Largely stay the same
- Closely monitor budgets and participation
- Could see incentive reduction towards end of year

IMPROVEMENT TO WINDOWS

- Bundle with heat pumps
- Streamline application process

NEW WINDOW HEAT PUMP EQUIPMENT

• Units from Midea and Gradient landing this year

ACCEPTING HSPF2/SEER2 ONLY AS OF 4/1/25

INFLATION REDUCTION ACT?

- 25C Tax credit
- State rebate programs





Impact

• High-efficiency product without the financial obligation

Win – Win – Win







Thank You WATSMART®

FOR ALL YOUR HARD WORK





Real Comfort. Real Savings. Real Smart.

Program Overview

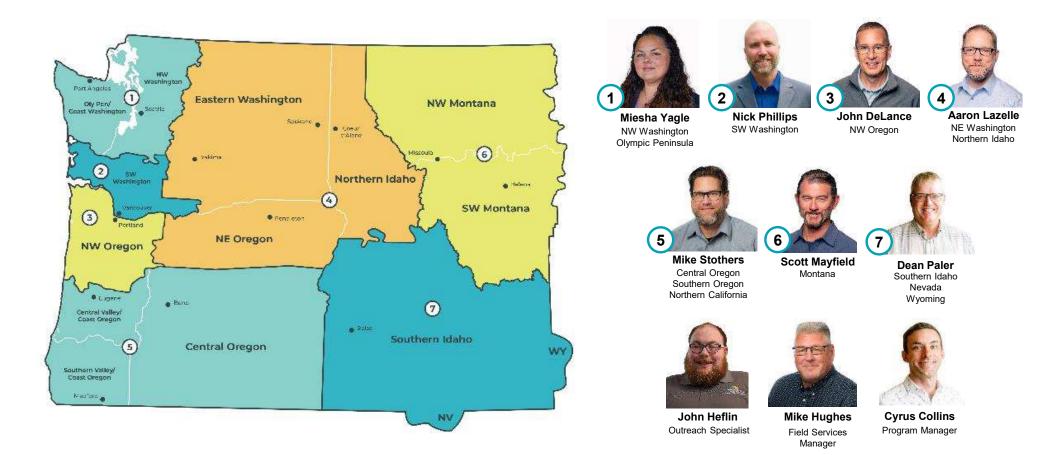
January 2025



Contractors



Comfort Ready Home | Field Team



ComfortReady HOME

ComfortReadyHome.com



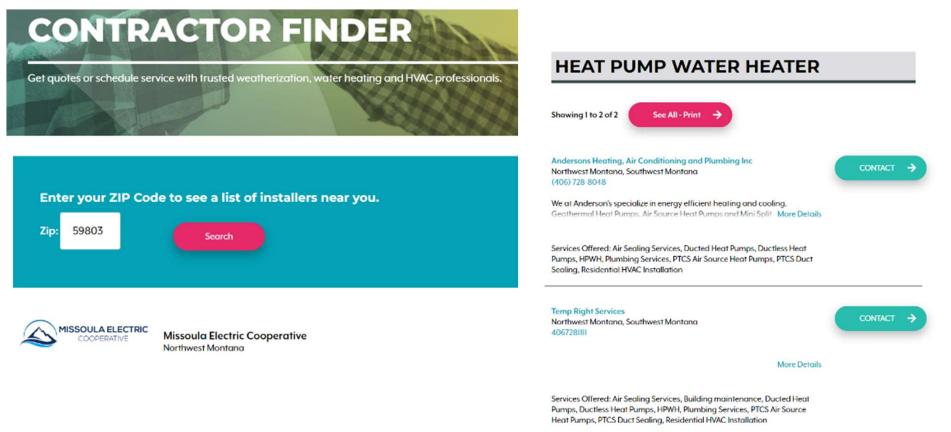
A full-service website for contractors, utilities and homeowners in the region

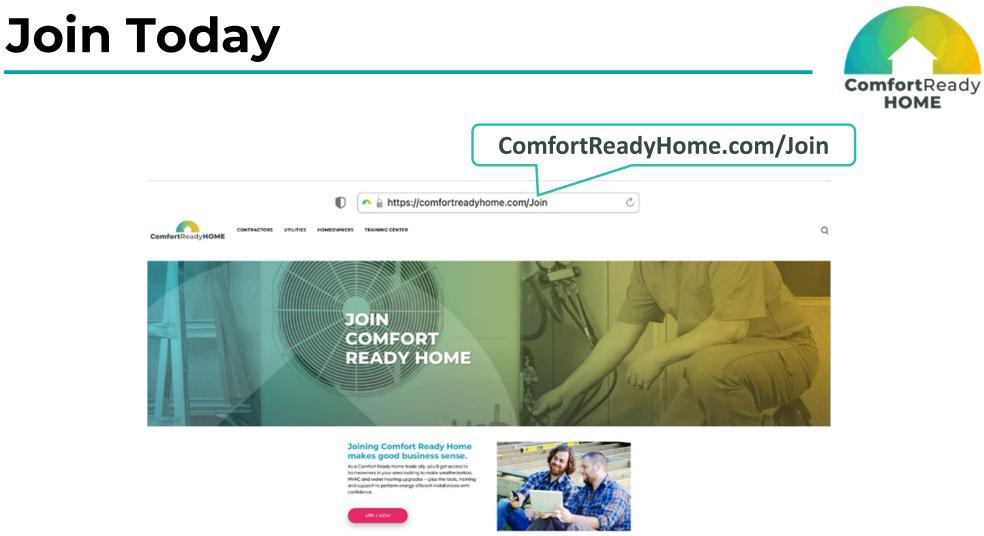
- Homeowner Education
- Contractor Search
- Training Center
- Utility Resources



Take Advantage of the Contractor Search



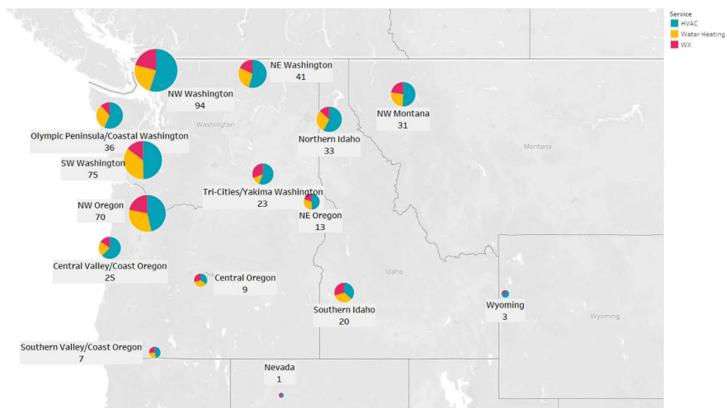




Contractor Network

Contractor Participation by Subregion





https://comfortreadyhome.com/contractor-search/

On-Site Workshops

Small group contractor trainings

Responsive to Utility and Contractor Needs:

- Heat Pump Water Heaters
- Home as a System
- Wall Insulation
- Heat Pump Best Practices





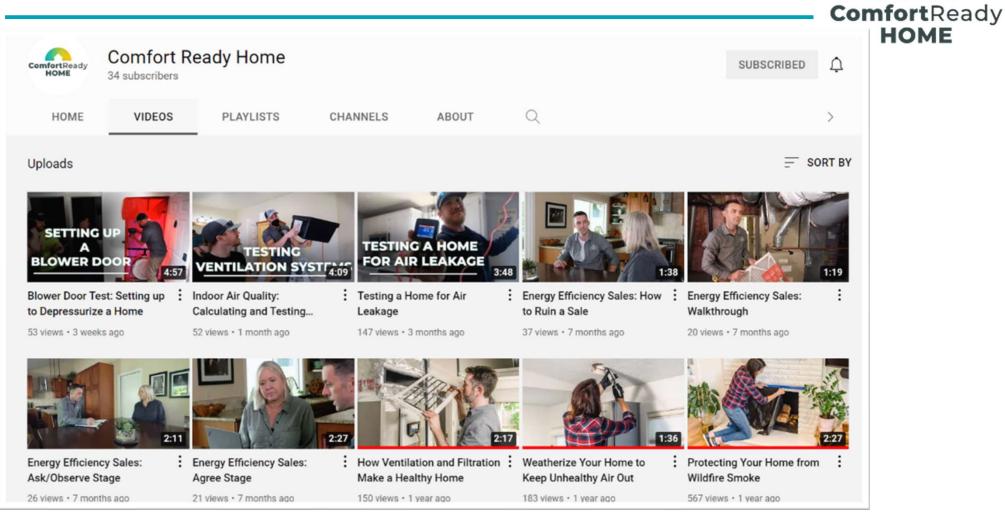
On-Demand Training



Considerations (CRH-EiQ215)

Site Built Wall Insulation

Training YouTube



Marketing Toolkit

Home Comfort Upgrades

Tips to

You



Did you know that stellarla and improperly installed inscienter our wrait 20% or more a year house? That's sity or realing was repeated and as well as the sense houses in a miningymentiquid

Diffective air scaling blocks uncontrolled oir flow into your house that som underning systems. This will leave you with a quietre, more comfortable home that wastes leave

Cost, Payback and Incentives

The typical precisings for professional associated a \$250–3700. You can ass Viet Energy Street's guide for ones An interview of as to \$200 may be resultable. The and ap and other weatherbotton apportunities for your home. Depending an factory such as the set of your home and the type of heating scale give typically 2 to 10 years. Effective air renders should have be artise

> \$250 \$700 Z 10 15 ve

Customer Benefits

More afficient feeling and cooling. increased insulation performance. Fewer drofts, loss motimum and reduces p ins, program transfering hear

ComfortReady HOME

COMFORTER CALLY

Residential Field Cuide

Homeowner Education



Many upgrades pair well and complement each other. When investing in your home's energy efficiency, it's worth considering which upgrades work well together

to maximize comfort while delivering the best value. Ask your contractor about combing different upgrades and check with your utility for available incentives.





Pairs well with: Air sealing:

Quality: Utility Bills: Comfort:

Environmental Footprint;

Air source heat pumps

Good for: Indoor Air

Noise Reduction



Quality; Utility Bills; Comfort;

Environmental Footprint;

Noise Reduction



ComfortReady POME

Pairs well with: Air scoling: Ventilation; Ductless heat pumps; Air source heat pumps; Windows and doors Good for: Indoor Alr



Pairs well with: Air sealing: Insulation; Duct sealing; Smart thermostats

Good for: Utility Bills: Comfort; Environmental Footprint

Thank You!

Please contact your

energy efficiency representative

or

Cyrus Collins

Program Manager

cyrus.collins@evergreen.energy (503) 705-7039









PRO NETWORK TRADE ALLIES

- Sunlight Electric
- D&S Electrical Supply

TRADE ALLY AWARDS

- Hatch Lighting
- Advanced Lighting









Thanks for attending!





Wattsmart® Program Idaho Annual Training



